



Coordinated Informed Response

Date:

Contact

In some situations, an individual, or groups of individuals experiencing unsheltered homelessness may demonstrate distressing, disruptive and/or unpredictable behaviours.

Individual in Distress

Causing harm to themselves, other(s), or property, call **Police** at **911**

In medical distress or unresponsive, call **EMS** at **911**

Someone experiencing unsheltered homelessness who wants assistance, call **London Cares** at **519-667-2273 (CARE)**, available 24/7

Unsheltered Homelessness / Urban Camping

Do not attempt to remove the camp.

Report the location and details to **es@london.ca** or call **519-661-4570**.

Discarded Needles or Drug Using Equipment

If you come across needles found on City Property, call **519-661-2489 ext. 4965**.
The phone line is answered 24 hours a day, 7 days a week.

For more information on the safe handling and disposal of needles and other substance use equipment, go to <https://london.ca/living-london/community-services/needle-bins-syringe-recovery>

Please feel free to contact me if you would like additional information.

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or contact

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